

# Alex-Tronix Controller Repair Form

Submit this form packaged with your controller. Tightly pack in box - Do not use plastic bags directly around panel; static electricity may further damage electronics.

Name/Customer: \_\_\_\_\_

Address: \_\_\_\_\_

Special Instructions: \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Controller model number: \_\_\_\_\_

Sending in complete chassis or panel?: \_\_\_\_\_

Sending in additional items? \_\_\_\_\_

Main power supply:

- Single Phase 120V.
- 2 or 3 Phase 240V.
- 3 Phase 480V.
- 12V Diesel/Pump Generator.
- 12 VDC Solar Panel & Battery.
- Internal batteries within controller.

Solenoid type:

- 24 VAC
- 12 VDC
- 12 VDC Latch

Problem- Check all that apply:

- Blocks on display- Controller not working.
  - Unit/Panel Smoked or water damaged.
  - Transformer blown.
  - Knobs Broken/Mechanical Damage.
  - Unit doesn't come on at all.
  - No output to solenoids.
  - Unit works but needs cleaning/refurbishing.
  - Unit needs upgrading.
  - Unit keeps recycling.
  - Unit doesn't keep time correctly.
  - Power surge damaged unit.
  - OTHER:
- \_\_\_\_\_